Visual Controls
The Secret to Getting it Right the First Time

Presented By
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Lee Kuntz is a process and performance consultant, trainer, strategist, and mentor.

- Certified Lean Six Sigma Black Belt.
- Specializes in organizations that provide services to others.
- Focuses on human change management, bringing the right tools, measurably improved results, and building teams that create ongoing improvement.

“How you do your work can bring real value to your customers, organization, and yourself.” Lee Kuntz
Agenda

• What are Visual Controls
• Why Use Visual Controls
• The Challenges
• Creating Visual Controls
• Practice Visual Controls
Visual Controls

The placement in plain view of all tools, parts, resources, activities, and indicators of process performance so status can be quickly and easily understood.

A visual control displays the expected and the current status.
Why Use Visual Controls

- Improve safety
- Increase productivity
- Lower costs
- Reduce first time through defects
- Near perfect compliance
- Meet deadlines
- Eliminate meetings
The Challenges

Transparency means everyone knows!

– What is happening now
  • Example: profits or losses

– What should happen
  • Example: Our goals – like being low cost producer

“Fear of moving out of the dark into the light”
The Challenges

Make It Visual

– What is expected?
– Clutter
– Tools that work
Creating Visual Controls

- Describe what is going on **now** that needs to be made visual.
- Here is the specific outcomes we **expect**.
- Make both now and expected **visible to everyone**.

Practice

Call or email Lee to discuss your visual control or other Operational Excellence challenge.